



Dear Welcome Guest,

May I, on behalf of the Management and Staff, take this opportunity to welcome you to The Lucan Spa Hotel. During your time with us, please be assured that we will do everything to make your stay as relaxing and enjoyable as possible.

We have prepared this directory for your convenience, giving you comprehensive details of the services Lucan Spa Hotel and its surrounding area has to offer.

As you can see, we have made a number of changes to our service in response to the Covid-19 pandemic. These changes will ensure we are operating to the highest level of hygiene standard to ensure your safety is not compromised during your stay. Rest assured, these changes will not impact the comfort level during the duration of your stay. For a full review of these changes, please visit our dedicated [page here](#).

However, should there be any additional information that you may require, please do not hesitate to contact a member of staff, who will endeavour to assist you.

I would like to assure you of our personal attention and hope that your visit to Dublin will be a pleasant and successful one.

Yours sincerely,
Frank Colgan,
Owner and Operator
Lucan Spa Hotel.



Lucan Spa Hotel
Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.
T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Breakfast

Breakfast is served in the beautiful surrounds of our Hanora D' Restaurant, located beside the main reception desk. During Covid-19 safety measures, guests will be greeted and seated by a member of staff and breakfast will be served by hotel staff **only**. Guests are asked to adhere to all social distancing and safety protocol.

Serving Times

Monday – Saturday: 7.00am – 10.30am.
Sunday 8.00am – 11.00am.

Breakfast Menu

[Click here to view our Breakfast Menu.](#)

Should you have any special dietary requests, feel free to have a word with our breakfast supervisors, they will be happy to help you. A Continental Breakfast is available for guests requiring a breakfast before 7.00am.



Lunch

A daily lunch menu is served in the Hanora D' Restaurant each day from 12 noon. Our Daily offering of freshly carved Roast Joint of the Day and a Selection of our Chef's Daily Specials are available, along with freshly prepared sandwiches, salads and rolls.

Serving Times

Monday – Saturday: 12.00pm – 3.00pm.
Sunday: 12.00pm – 5.00pm.



Lucan Spa Hotel

Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.

T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Dining Menu

The Lucan Spa Hotel is delighted to launch our Universal Menu served Monday - Saturday from 12.00pm - 9.30pm. In line with all social distancing and Covid-19 protocols, table bookings are essential at this time. Please call us on 01 628 0494 to book a table. You can also request a table booking by filling out the online form [here](#).

Our Dining Menu will be served in our Ballyneety Bar, located just off the lobby and houses a collection of original artworks depicting the Battle of the Ballyneety. It offers a great place to meet with friends for a coffee and snack, designed as a lively traditional Irish pub where a warm welcome and a friendly smile await you. With a popular bar menu brimming with delicious food enjoyed by guests and locals alike, it is the perfect place to have a pint of Guinness over a light bite and unwind at the end of your day

The Ballyneety Bar and Hanora D' Restaurant are open:

Monday – Thursday	3.00pm – 10.00pm
Friday – Saturday	3.00pm – 10.00pm
Sunday	5.00pm – 10.00pm

Covid-19 Protocol

- All physical menus in dining areas will be sanitised after each use, with QR codes also in place for guests to view menus safely on their phone or tablet devices.
- During this time, in accordance with the social distancing practice mentioned above, seating areas and tables will be more spaced out. Guests will be recommended to space themselves out more where such seating is fixed.
 - We are providing table service only for breakfast, lunch and dinner service.
- For all dining experiences, pre-booking is essential. Please dial 0 on your telephone to book a table with our reception team.
- Please note that during the Covid-19 pandemic, serving times can change as per government and hotel policies on a regular basis. For up-to-date opening hours, please consult our reception desk by pressing 0 on your in-room telephone.



Lucan Spa Hotel
Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.
T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Facilities at the Lucan Spa Hotel

Our aim at the Lucan Spa Hotel is to ensure your stay is as comfortable and as pleasant as we can possibly make it. To help achieve this we offer a wide variety of services which are listed below.

Cots

Cots are available by request. If you require one, please contact our reception desk who will be delighted to organise it for you.

Room Service

[A room service menu is available.](#)

A Continental or Full Irish Breakfast is available through Room Service from Monday to Saturday but must be ordered the night before. To Order Room Service, please dial "0" and we will connect you to the relevant department. There is a room service charge of €10.00 per tray.

**Please note that room service is subject to availability and cannot be guaranteed during peak hours.*

First Aid

Please call reception for all first aid needs, regardless how small. If a doctor is required, we will arrange this on your behalf.

Morning Wake-Up Calls

To book an alarm call for your room contact reception on "0"

Laundry

Laundry Services are available from Monday to Friday. Please see the price list in this Information booklet for further details on this service.

Conferences

The meeting rooms and conference venues in the Lucan Spa Hotel are as individual as you are. They come in various sizes and styles to suit a variety of occasions. Our conference facilities can accommodate up to 400 guests and provide them with the latest equipment for audio-visual presentations.

Weddings

From the beautiful Boyne Suite to the inspired menus to the stylish décor, no other wedding venue in Dublin boasts such a legacy of romance, style, elegance and beauty. Steeped in romantic history from the 17th century, Lucan Spa Hotel now marries old world elegance with modern beauty and provides the ideal wedding venue for your perfect day. [Click here to download our Wedding Brochure.](#)

Lucan Spa Hotel

Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.

T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Telephones

To make an external call, please dial “9” followed by the area code and number.
Please see the price list below for further information on this service.

International Telephone Codes

When phoning outside the Republic of Ireland, please use the following codes:

United Kingdom	0044	France	0033
Germany	0049	Italy	0039
Portugal	00351	Spain	0034
Switzerland	0041	USA	001
Australia	0061		

Use the relevant country code; drop the “0” of your area code, followed by your area code, then the telephone number.

Frequently Used Telephone Numbers

Airline Ticket Offices

Aer Lingus: 0818 365 000
Ryanair: 1520 444 004
British Airways: 1890 626 747

Car Ferry

Irish Ferries: 0818 300 400
Stena Sealink: 01 204 7777

Airports

Dublin: 01 814 1111
Cork: 021 431 3131
Shannon: 061 712 000
Belfast: 0044 28 9448 4848

Buses

Dublin Bus: 01 873 4222
Bus Eireann: 1850 836 611
Airport Hopper: 086 023 4620

Tourist Offices

Dublin: 01 410 0700
Cork: 021 425 5100
Galway: 091 537 700
Wexford: 053 912 3111
Limerick: 061 317 522

Irish Rail

Information: 01 836 6222

Taxis:

Please phone reception on “0” if you wish to book a taxi, we will be delighted to assist you

Lucan Spa Hotel

Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.

T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Public Buses

Airport Hopper:

The [Airport Hopper](#) takes the stress out of airport travel. The service brings guests to and from the airport. Both stops are only 200m from the hotel and the service runs every two hours. Please ask at reception for an up-to-date timetable.

Bus Eireann (To the West):

The bus-stop is located just outside the hotel main gate. Times vary according to each bus company ([Bus Eireann](#), [City Link](#) and [Go Bus](#)).

Dublin Bus (To City Centre):

The bus-stop into Dublin City Centre is on the opposite side of the dual carriageway opposite the Maxol Garage (stop 3949). From exiting the main gates at the hotel complex, follow the path to the right and take the steps down under the bridge. The bus-stop for into town is roughly 100 metres to the left after the steps

The following routes service the hotel: [C3](#) & [C4](#).
Buses usually run from approximately 6.30am – 11.30pm.

A Nitelink Service is available from:

Monday - Sunday from 12am – 4.00am leaving every hour.
Please use [route C6](#).

Remember Reception is on hand at all times should you require any assistance.

Mass Times

St. Mary's Church (Catholic), Lucan
Saturday Vigil: 6.30pm
Sunday: 8.45am, 9.45am, 11.00am
12.15pm, 7.00pm

St. Patrick's Church (Catholic), Esker
Saturday Vigil: 7.00pm
Sunday: 9.00am, 10.30am, 12.00pm.

St. Andrew's Church (Church of Ireland), Lucan.
Sunday: 9.00am, 10.00am
3.30pm (First Sunday of Month)
Wednesday: 10.00am

Lucan Spa Hotel
Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.
T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie



Laundry Prices

Item	Price
Trousers	€3.50
Jeans	€4.00
Shirts	€3.00
Underwear (per item)	€1.50
Socks (per pair)	€1.50
T-shirt	€2.50
Overalls	€4.50
Jacket	€6.00



Please ask at reception for a laundry bag to put your Laundry in, it will be returned to you as quickly as possible.

Lucan Spa Hotel
Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.
T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Internet Use at The Lucan Spa Hotel

All guest bedrooms at The Lucan Spa Hotel offer complimentary wireless internet use. Our wireless internet is provided by [Virgin Wi-Fi](#), Ireland's number one provider of public wireless internet. Our wireless internet offers customers both speed and reliability to surf the web, check emails or finish working on that important presentation.

To access the wireless internet, please follow the following steps:

1. Enter the settings on your mobile device, or click the wireless internet icon at the bottom right of your laptop screen.
2. Ensure the wireless internet is turned on for your device. Choose the option "Virgin Wi-Fi" to access the hotel's Wi-Fi internet.
3. Mobile devices will be re-directed to a log-in landing page within a few seconds of selecting the "Virgin Wi-Fi" option. While at this page, select GO. For laptop users, please click on your internet browser tab to achieve the re-direction onto the Virgin Wi-Fi homepage*.
4. You are now online.

*Virgin Wi-Fi follows EU protocol on public Wireless Internet providers and therefore requires each user to set up a Virgin Wi-Fi account. If this is your first-time using Virgin Wi-Fi, it will ask you to register a name and email account. This protocol your use of our service abides by EU regulatory laws and enables us to ensure that our service remains fast and reliable during all periods.



WiFi provided by



Lucan Spa Hotel

Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.

T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Useful Apps and Websites

The following are useful websites and mobile/tablet applications when visiting Dublin.



Visit Dublin App: The official Visit Dublin App will show you a whole new way to see the city, with daily updates of what's happening in the city and special offers.



Dublin Airport App: This is very handy for live information on departures, arrivals, airport layout and other important information.



Discover Ireland App: Marketed as "Ireland in your pocket", the Discover Ireland App allows you to see what's going on all over Ireland and identifies all the tourist hotspots, in one easy to access place.



XE Currency Converter App: For immediate currency calculations and up-to-the-minute rates, this is a quick, simple app. The App contains over 180 worldwide currencies, useful for overseas tourists.



Dublin Bus App: The Dublin Bus App is a useful little tool for getting yourself around the greater Dublin Area. It also has a handy Events section where you can search for the top venues and events in Dublin.



Dublin Map and Walks App: This handy app presents you several self-guided walks featuring the best of the city, from world famous attractions to hidden gems.



FreeNow App: Don't want to bus it around town? Download the My Taxi App and order a taxi in a few clicks.



Wi-Fi Finder App: Gaining access to Wi-Fi while on your travels is always a top priority. This app shows you a bucketful of public wifi hotspots in your vicinity.

Lucan Spa Hotel
Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.
T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Shopping in Dublin

Liffey Valley Shopping Centre

Located just minutes away from the Lucan Spa Hotel on the N4, Liffey Valley Shopping Centre has a very large selection of shops, Marks & Spencers, Dunnes Stores, Next, and Boots to name but a few. The centre also houses Ireland's Largest Cinema Complex with 15 extra large screens. For more information on Liffey Valley, [visit their website here.](#)

Dundrum Shopping Centre

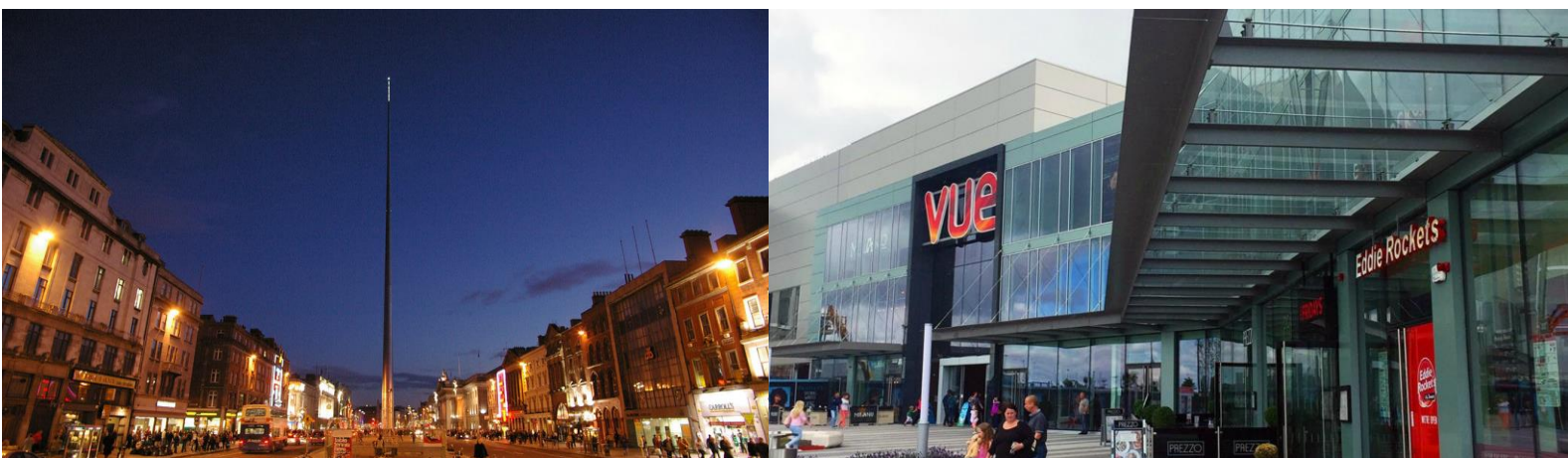
Dublin's newest shopping centre is only a short journey from the hotel and is very easily reached. A wide range of shops including House of Fraser, Bershka and of course Michael Kors store you will be sure to find everything and more. To find out more, visit [Dundrum Shopping Centre website here.](#)

Stephen's Green Shopping Centre

Located just off Grafton Street. This is not just a shopping centre. It is an experience. Built in 1774 by Lord Powerscourt, it is one of the finest examples of Georgian Architecture open to the public. It houses a wide variety of boutiques and cafes. For more details, [visit the website here.](#)

Dublin City Centre

Here you will find the famous Brown Thomas and Arnotts stores. Leave the car at the hotel and take a taxi or the bus into the centre of the city and take in the sights while enjoying that all important retail therapy. On return to The Lucan Spa, draw a nice hot bath or chill in The Ballyneety Bar over a glass of fine wine and bask in the glory of a fine day's shopping.



Lucan Spa Hotel

Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.

T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Lucan Village

Lucan Village is a unique village that houses the Italian Embassy at Lucan House and is home to a beautiful and picturesque Demense on the Banks of the River Liffey. This pretty village is a mere 10-minute walk from the Lucan Spa Hotel and offers you the opportunity to take a stroll by the Griffeen River or watch the water cascade by at the Village Weir. Lucan Village is also home to a number of services and shops which may be of help to you during your stay.

Hair Stylists and Beauty Clinics

[Paddy's Barber Shop, 5a Main St. Lucan. Tel 01 621 9568.](#)

[Deirdre Lawless Hair & Beauty, Unit 1 Chapel Hill, Lucan. Tel: 01 621 7887.](#)

[Jewel Hair Studio. 12a Main St, Esker North, Lucan. Tel: 01 628 3650.](#)

[Peter Marks, Supervalu Shopping Centre, Lucan. Tel: 01 624 1368.](#)

Banks

AIB: 01 628 2991

Bank of Ireland: 01 628 0601

Post Office

Lucan Post Office, Centra, Main St. Lucan: 01 628 2320

Couriers:

Securisppeed: 01 413 8100

Doctors:

If you require medical attention, please contact our reception desk and we will call a doctor for you.

Chemists:

[Lucan Village Pharmacy, Main St. Lucan. Tel: 01 610 0897](#)

[Lloyds Pharmacy \(Beside Tesco Shopping Centre\): 01 601 0148.](#)



Lucan Spa Hotel

Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.

T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





While we hope that your stay will be as relaxing as possible, we would ask that you take note of the following advice in Case of Emergency.

HOW TO SURVIVE A HOTEL FIRE

When you arrive:

- 1) After going into your room turn around and go back into the corridor to check the nearest EXIT
- 2) Get a good mental picture of your room and put your key in the same place every time, so as you know where it is.
- 3) Find out how to open your window. You may want to close it in case of emergency.
- 4) When you leave the room, close the door behind you, but do not lock yourself out. You may need to return.

GETTING OUT IF THERE IS A FIRE

- 1) If you wake up with smoke in your room, grab the key and head for the door on your hands & knees.
- 2) Check the temperature of the door, by placing the back of your hand (not the palm of your hand) against the door. If the door is hot, do NOT open it. If not, slowly open it and assess the conditions outside.
- 3) Still on hands and knees, crawl to the EXIT keeping to the side of the corridor.
- 4) When you begin to descend stairs, WALK down (please do not run) and hold onto the handrails tightly as you go. UNDER NO CIRCUMSTANCES SHOULD YOU USE THE LIFT.
- 5) If going towards, the roof, hold onto the handrails tightly otherwise people running down will knock you over.
- 6) When you reach the roof prop the door open and position yourself on the windward side of the building.

IF YOU ARE FORCED TO STAY IN YOUR ROOM

- 1) Phone Reception (Dial 0) for help and put a wet towel around your nose and mouth.
- 2) If there is fresh air outside leave the windows open to vent out the smoke in your room.
- 3) Switch on bathroom vent (if installed) and fill the bath (if applicable) with water.
- 4) With your metal bin, bail water from the bath onto the door to keep it cool.
- 5) Wet some sheets or towels and stuff the cracks of your door to keep out the smoke.

Lucan Spa Hotel

Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.

T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie





Hotel Proprietors Act, 1963

Fogra/Notice

Damaiste do Mhaoin Aoi, no Cailleadh no Diothu Maoine aoi

Faoin Acht um Dhilseanaigh Ostan, 1963, feadfaid dilseanach ostain, mar a mhinitear sin leis an Acht sin, bheith faoi dhilteanas, in imthosca airithe, damaiste do mhaoin aoi, no cailleadh no diothu maoine aoi, a shlanu, ce nach loch tar bith ar thaobh dhilseanach no fhoireann an ostain ba chuis leis.

Ni Gabhann an dliteanas sin, afach –

- (a) thar mhaoin daoine a bhfuil coiriocht chodlata curtha in airithe acu san ostan.
- (b) Thar €127.00 l gcas aon duine airithe, ach amhain i gcas maoine a taisceadh, no a tairgeadh chun a taiscthe, lena slanchoimead.

Is e is ostan ann, mar a mhiumitear sin leis an Acht um Dhilseanaigh Ostan, 1963, bunacnas a sholathraionn, no a thugann le tuiscint go solathraionn se, coiriocht chodlata, bia agus deoch ar luaiocht do gach duine da dtagann gan chonradh speisalta agus folaionn se gach bunachas ata claraithe mar ostan le Failte Eireann.

Damage to or Loss or Destruction of Guests Property

Under the Hotel Proprietors Act, 1963, the proprietor of a hotel, as defined by that Act, may in certain circumstances be liable to amake good damage to, or loss or destruction of, a guest's property even though it was not due to any fault of the proprietor or staff of the hotel.

This Liability however –

- (a) extends only to the property of persons who have engaged sleeping accommodation at the hotel;
- (b) is limited to €127.00 in the case of any one person, except in the case of motor vehicles and of property which has been deposited, or offered for deposit, for safe custody.

A hotel, as defined by the Hotel Proprietors Act, 1963, is an establishment which provides or holds itself out as providing sleeping accommodation, food and drink for reward for all comers without special contract and includes every establishment registered as a hotel with Failte Ireland.

Lucan Spa Hotel

Junction 4A, N4 Westbound, Lucan, Co. Dublin. K78 X3H3.

T: 01 628 0494

E: reservations@lucanspahotel.ie

W: www.lucanspahotel.ie

